

## Illinois State Disbursement Unit (ILSDU) Fact Sheet

The ILSDU is the payment processing center for Illinois child support payments. The ILSDU processes child support payments received from employers and non-custodial parents, then disburses the funds via check, direct deposit, or debit card to the receiving families.

- The ILSDU is overseen by the Illinois Department of Healthcare and Family Services.
- The ILSDU processes payments made under court and administrative support orders entered in Illinois counties. This includes orders that are NOT enforced under Title IV-D of the Social Security Act (IV-D program) by the Division of Child Support Services (DCSS).
- Having support payments processed by the ILSDU DOES NOT enroll obligors and/or obligees in the services provided by DCSS. Orders not enforced by DCSS are considered non-IV-D cases.
- Illinois Clerks' of Circuit Court are responsible for updating and maintaining child support case data for non-IV-D cases.
- The ILSDU maintains and makes available to obligees/obligors payment receipt and disbursement information in real time via its website (ILSDU.com) and automated phone system (877-225-7077). To access this information using automated services, participants must have a Personal Identification Number (PIN) issued by the ILSDU. PINs can only be generated if a participant's social security number (SSN) and date of birth (DOB) are entered in the ILSDU systems. The SSN and DOB, along with other demographic data (as required by the state case registry) provided in the Support Information/Data Sheet and entered in the ILSDU systems, are required for the ILSDU to verify identity and maintain confidentiality. The Support Information/Data Sheet and all data contained therein is either sealed in a court file or destroyed after the data is entered in the ILSDU systems.
- Maintenance only payments are NOT to be processed by the ILSDU. Maintenance payments in conjunction with child support orders can be processed by ILSDU. When the ILSDU becomes aware of a maintenance only payment, or anything other than a child support payment, it is required to return the payment to the sender (750 ILCS 5/507.1).
- The ILSDU does not:
  - Maintain balances;
  - Conduct account reviews; or
  - Send income withholding notices or termination of income withholding notices.
- Most payments are disbursed by the ILSDU on the same day they are received.